

TERMS AND CONDITIONS

Cancellation

Cancellation occurs when the customer instructs Humblescough Farm that he or she is unable to attend a booked date, or when Humblescough Farm cancels a course.

To book a place on a course, the customer can use paypal on the website or post a cheque made payable to D Cornthwaite, Humblescough Farm, Humblescough Lane, Nateby, PR30LL. Any balance payments are required one calendar month before the course and after this the full course fee will be forfeited on cancellation by the customer. However, if it is possible for the customer to be transferred to another date or course we will do so. It is recommended that the customer takes out personal insurance to cover cancellation losses including travel expenses.

Humblescough Farm reserves the right to cancel a course. Should Humblescough Farm have to cancel a course, for any reason, the customer will usually be offered an alternative date. If this is not acceptable, the booked customer will be eligible for a full refund.

Behaviour of Course Participants

Participants are expected to follow all safety instructions and not to act in any way that compromises the safety, enjoyment, learning or wellbeing of themselves, other participants, or staff. Humblescough Farm will not tolerate any abusive behaviour.

Humblescough Farm has a strict no alcohol policy for safety and insurance reasons. All non-prescription, recreational drugs are strictly prohibited. If any customers have medical conditions that could affect their participation in the course they are to make the course tutor aware of this and discuss it with them.

Humblescough Farm will remove any person from participating in a course if the instructor deems their behaviour to represent a serious safety risk. There will be no refund.

Insurance

Humblescough Farm has Public Liability insurance to cover its activities in cases where it can be shown to be negligent. However it is, recommended that the customer takes out their own insurance to cover any damage to personal property, cancellation, losses and injuries for which Humblescough Farm is not liable.

Content of courses and course dates

Humblescough Farm will make every effort to adhere to the course as advertised, however Humblescough Farm reserves the right to alter courses in accordance with weather conditions, resources available or other variables. If a course date is changed, or cancelled, Humblescough Farm will not be responsible for any losses as a result of travel arrangements made in advance. The customer is also advised to take out travel insurance to cover cancellation losses. Every effort will be made by us to avoid changing or cancelling courses.

Liability

The participant accepts responsibility for possible risks to personal safety which arise from taking part in active courses involving the use of tools.

Humblescough Farm is not responsible for any loss or damage to personal property.

Humblescough Farm will not be liable for any injury that results from failure to follow its safety instructions.